

Service Desk - Contact details for Customers

Service Desk opening hours:

From 8:00 am to 19:00 pm Monday to Friday
Except legal holidays

Our Service Desk operators can be contacted by email or by phone:

Email: request@servicedesk.lu

Phone: +352 350 222 999

Clients who are entitled to 24/7 support are authorised to dial the above numbers out of business hours.

For emails received out of business hours; a ticket will only be created at start of the following business day.

Any other details regarding our Service Desk operations can be consulted on demand and are part of our global "Incident Management" procedure.

